

Contact details

I authorise Money Lifeline to contact me by the following methods in order to provide me with debt advice and support

- by writing to me at my home address
- by telephoning me on or
Messages may be left on an answering machine or voicemail: YES/NO
Texts may be sent to my mobile: YES/NO
- by e-mail at
I recognise that e-mail is not secure and that third parties might be able to read messages passing between me and Money Lifeline.
- through my support worker or case co-ordinator.

I also authorise Money Lifeline and my support worker or case co-ordinator to exchange relevant information about my situation.

[Delete as appropriate]

Money Lifeline may also contact me by any of those methods to:

- Send me a questionnaire seeking feedback on the advice I have received
- Notify me of any changes to the service provided by Money Lifeline or the means by which I can contact you

Tick one of the following:

<input type="checkbox"/>	I want copies of all correspondence
<input type="checkbox"/>	I do not want copies of all correspondence. I note that the correspondence will be kept on file by Money Lifeline and that I can ask for copies at any time

Signed

Client name

Date

You can withdraw or change your consent at any time by contacting "The Manager" at Money Lifeline using the address or e-mail shown above.